



FAQs

FREQUENTLY ASKED QUESTIONS

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MOTHER-BABY RESOURCE GUIDE



# FAQs

## FREQUENTLY ASKED QUESTIONS



**Q: Are siblings able to visit the New Beginnings Family Birth Center?**

**A: Yes, siblings are welcome to visit the New Beginnings Family Birth Center but they must be accompanied by an adult and supervised at all times.**

**Q: Does St. Luke's have lactation consultants available?**

**A: The New Beginnings Family Birth Center has internationally board-certified lactation consultants and Mother/Baby Educators who are lactation-trained and available to help new mothers who choose to nurse their newborns.**

**Q: May I have my newborn stay in my room with me?**

**A: Yes, a new mother at St. Luke's may opt to have her newborn baby stay in the room full-time or part-time.**

**Q: What are the visiting hours for the New Beginnings Family Birth Center?**

**A: To encourage family time and support for new parents, the New Beginnings Family Birth Center visiting hours are unlimited. A support person is welcome to stay overnight with new moms. St. Luke's will be happy to provide a cot or recliner.**

**Q: When should I choose a pediatrician? Where can I get information about pediatricians who come to St. Luke's?**

**A: You will need to choose a pediatrician prior to coming to the hospital to have your baby. You can visit the "Find a Doctor" section of our website ([www.slhhn.org](http://www.slhhn.org)) to locate a list of pediatricians, call St. Luke's InfoLink at 1-877-610-6161 or you can ask your obstetrician for a list of recommendations.**

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**Q: *What entrance should I use when I arrive at the hospital in labor?***

**A: *Unless your physician instructs you differently, you should enter through the Emergency Department when you arrive at the hospital in labor. This entrance is always open, and someone will assist you to the New Beginnings Family Birth Center with a wheelchair.***

**Q: *Where can I get more information on St. Luke's services and classes available for expectant parents?***

**A: *For information on obstetrical services, please visit the "New Beginnings Family Birth Center" section of our website. For information on pregnancy and parenting classes, please visit the "Calendar of Events" section of our website or call the Just-In-Time Information Line at 1-800-260-8355 or St. Luke's InfoLink toll-free at 1-877-610-6161 or 610-954-7900. Your obstetrician's office will also have a class list that can be put in this binder.***

**Q: *Who should I call when I think I am in labor?***

**A: *If you think you are in labor, always call your obstetrician first. Your doctor will call the New Beginnings Family Birth Center to let us know you are coming.***